

CUSTOMER RIGHTS

YOUR RIGHT TO INSPECT OR OBTAIN A COPY OF THE APPLICABLE TARIFFS AND SERVICE RULES

The services provided by your local telephone company are public utility services, subject to the rules, regulations and charges set forth in its tariffs, which shall at all times control the provision of such communication services. In the event of a conflict between such tariffs, and the information contained in this notice, the tariffs shall prevail. The tariffs are subject to change and are available for inspection at the local business office during office hours. Your telephone company shall provide applicable portions of tariffs at a reasonable cost to reproduce such tariffs for a requesting party.

Upon application for residential service, or for the transfer of existing service by a customer, we will provide information relating to the lowest-priced alternative, and the range of service offerings available at the location. This information will give full consideration to applicable equipment options and installation charges.

TIME ALLOWED TO PAY OUTSTANDING BILLS

The customer is responsible for payment of all charges for exchange service and equipment furnished by the customer and toll messages (including special service billing charges) originating at the customer's station, and for all toll messages received at the customer's station on which charges have been reversed with consent of the person called.

All charges for local services and facilities are billed monthly in advance. Toll message service (including charges for special billing services) charges are due when billed. Itemized toll statements are included in each bill. You have the right to continue local service as long as full payment for local service is made timely.

All bills for local, toll and miscellaneous services are due and payable at the business office on or before the due date which is sixteen (16) days after issuance. A bill for telephone service is delinquent if unpaid by the due date. The postmark, if any, on the envelope of the bill, or an issuance date on the bill, if there is no postmark on the envelope, shall constitute proof of the date of issuance. If the due date falls on a holiday or weekend, the due date for payment purposes shall be the next working day after the due date.

HOW TO RESOLVE BILLING DISPUTES AND HOW DISPUTES AFFECT TERMINATION OF SERVICE

We will investigate any billing dispute and report the results to the customer. If the dispute is not resolved, the local telephone company will inform the customer of the PUC's complaint procedures.

Failure to receive a bill or a suspension or disconnection notice does not relieve the customer of the responsibility for payment in accordance with the provisions set forth in tariff. If billings for telephone service are found to differ from the lawful rates for the services being purchased by the customer, a billing adjustment shall be calculated by the local business office.

If the customer is due a refund, an adjustment shall be made for the entire period of overcharges.

If the customer was undercharged, the local telephone company may back bill the customer for a period not to exceed six (6) months from the date the local telephone company initially notifies the customer of the amount of undercharge and the total additional amount that will be due. Said amount shall be added to the next regular billing. If the under-billing is \$50.00 or more, the local telephone company shall offer to such customer a deferred payment plan option, for the same length of time as that of the under-billing.

If the customer questions any long distance charges, the particular calls in question may be deducted from the bill, upon notification to the local business office, until the charges have been verified or adjusted. The balance of the bill is due and payable by the due date.

STEPS THAT MUST BE TAKEN BEFORE SERVICE MAY BE TERMINATED

In the event of failure by the customer, or those otherwise responsible, to pay any regular bill or any part thereof, upon proper notice the business office may discontinue service. An account is considered delinquent if the bill has not been paid, or a deferred payment agreement has not been entered into within sixteen (16) days from the date of issuance. At this point a notice of disconnection or suspension shall be issued, and shall consist of a separate mailing or hand delivery. This notice will specify a disconnection or suspension date which is not less than ten (10) days after the account becomes delinquent, and which is not a holiday or weekend day. The notice will indicate the specific amount owed for tariffed local telephone services required to maintain basic local telephone services.

GROUND FOR TERMINATION OF SERVICE

The local telephone company may suspend or disconnect telephone service after giving ten (10) days written or hand delivered notice to the customer for:

- Failure to pay the required amount to retain basic local telephone service, or failure to comply with the terms of a deferred payment arrangement, except as provided for by the Prepaid Local Telephone Service program;
- Failure to pay an additional deposit necessitated by excessive usage or billings, within ten (10) days of a bona fide request by the local telephone company to do so;
- Failure of the customer to reimburse, or make good to the local telephone company, a check or money not honored by the bank on which issued;
- Violation of the rules as pertaining to the use of service in a manner which interferes with the service of others, or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation;
- Failure to pay the account of another customer as guarantor thereof if the customer has signed a guarantee as a precedent to service;
- Avoidance of toll blocking by incurring long distance charges after toll blocking was implemented due to nonpayment of long distance charges.

The local telephone company may suspend or disconnect telephone service without notice for:

1. Connection of service without authority by a person who has not made application for service;
2. Reconnection of service without authority after termination for nonpayment;
3. Instances of tampering with Community's equipment, evidence of theft of service or other acts to defraud the utility.

Unless a dangerous condition exists, or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the local telephone company are not available to the public for the purpose of making collections and reconnecting service.

If disconnection of service will prevent the summoning of emergency medical help for a seriously ill resident, a physician may provide written documentation to the local telephone company to extend the time to pay the bill.

STEPS TO HAVE SERVICE RECONNECTED AFTER INVOLUNTARY TERMINATION.

Service will not be restored unless or until all amounts due on the due date are paid in full including restoration of service charges or a deferred payment plan entered into. The local telephone company may request the customer submit cash, money order, or cashier's check in payment of bill and reconnection charges and not accept a personal check or moneys not guaranteed when the history of a customer account warrants such action.

No allowance will be made for loss of service during the period service is disconnected for nonpayment, if payment is made and service reconnected before the completion of an order to terminate the service.

DEFERRED PAYMENT PLAN

The local telephone company shall offer, upon request, a deferred payment plan to any residential customer who has expressed an inability to pay all of their bill, if that customer has not been issued more than two suspension or disconnection notices during the preceding twelve months. A deferred payment plan may be refused for a customer of less than three months who lacks sufficient credit, or a satisfactory history of payment from a previous utility.

If a customer has not fulfilled the terms of a deferred payment agreement, the local telephone company shall have the right to disconnect pursuant to disconnection rules and shall not be required to offer subsequent negotiation of a deferred payment agreement prior to disconnection.

HOW TO CONTACT OUR BUSINESS OFFICE

If you wish to contact our business office for any reason concerning your service or to arrange for additional service, we will be glad to assist you in any way we can.

Bills may be paid and information may be obtained at our office between the hours of 8:00 a.m. and 5:00 p.m., Monday through Friday.

Our mailing address is:

[Comcell Community](#)

10184 State Hwy 25 E

P.O. Box 130

Windthorst, TX 76389

1-800-794-6407 or 940-423-6201

admin@comcell.us

COMPLAINTS BY CUSTOMER

Your service representative is available to answer your questions and resolve your problems. If you are not satisfied, feel free to ask for a supervisor. A supervisor shall conduct a review and inform the complainant of the results within 10 days of the request. The supervisor will also offer you the results of the review in writing. If your problem cannot be satisfied by the supervisor, please ask for the manager. If you prefer, you may write to your local telephone company at the address listed above.

ACCESS TO CUSTOMER'S PREMISES

Agents and employees of the local telephone company shall have the right to enter said premises at any reasonable time for the purpose of installing, inspecting, maintaining, removing or repairing the equipment and facilities or for making collections from coin telephones or upon termination of the service, for the purpose of removing such equipment and facilities.

YOUR RIGHT TO REGISTER A COMPLAINT WITH THE PUBLIC UTILITY COMMISSION OF TEXAS

A customer or applicant has a right to file a formal or informal complaint or pursue any matter with the Public Utility Commission of Texas at this address:

Public Utility Commission of Texas

Customer

Protection Division

P.O. Box 13326

Austin, Texas 78711-3326

512-936-7120

or in Texas: (toll free) 1-888-782-8477

TTY: 1-800-735-2988

Fax: 512-936-7003

E-mail address: consumer@puc.texas.gov

Internet address: www.puc.state.tx.us

TTY: 512-936-7136

RELAY TEXAS: (toll free) 1-800-735-2989

CUSTOMER-PROVIDED EQUIPMENT

Under the Federal Communications Commission's registration program, you may supply your own telephone or other terminal equipment and connect it directly to the nation-wide telephone network. The equipment must be approved by the FCC and you are responsible for its proper connection, maintenance and repair. FCC rules also require that you notify the local telephone company before connecting your equipment. Your equipment may not be connected to coin telephone service and party lines.

A DEPOSIT MAY BE REQUIRED

A deposit of \$100 may be required in the following markets (Bellevue, Bowie, Henrietta, Montague, Newport & Sunset, as well as other markets that may be built out in the future). A deposit, or an additional deposit, may also be required before services are restored after service has been suspended for nonpayment. Please contact your business office for additional information concerning security deposits on internet and/or telephone service.

DEPOSITS

A deposit will earn simple interest on a yearly rate set by the PUC. It is refunded after one year if the customer is not delinquent in the payment of the current bill and has not been delinquent in the payment of a bill on more than two occasions. If telephone service is disconnected, the deposit with interest is applied to the final bill.

RESIDENTIAL SERVICE CREDIT

Applicants for residential service may establish credit through prior internet/telephone service with Comcell Community. If other parties in the household owe an outstanding balance, members of the household may be held responsible for the balance through a promise-to-pay agreement with the party that has the outstanding balance. Should a failure to pay occur, under the terms of the promise to pay, this will cause a termination of service to such location/household.

CHARGES ON YOUR TELEPHONE BILL

Placing charges on your telephone bill for products or services without your authorization is known as "cramming" and is prohibited by law. Your telephone company may be providing billing services for other companies, so other companies' charges may appear on your telephone bill.

If you believe you were "crammed," you should contact the company that bills you for your telephone service (Comcell Community at 800-794-6407) and request that it take corrective action. The Public Utility Commission of Texas requires the billing telephone company to do the following within 45 calendar days of when it learns of the unauthorized charge:

- Notify the service provider to cease charging you for the unauthorized product or service;
- Remove any unauthorized charge from your bill;
- Refund or credit all money to you that you have paid for an unauthorized charge; and
- On your request, provide you with all billing records related to any unauthorized charge within 15 business days after the charge is removed from your telephone bill.

If the company fails to resolve your request, or if you would like to file a complaint, please write or call the Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, 512-936-7120 or toll free in Texas at 888-782-8477.

Hearing- and speech-impaired individuals may contact the commission through Relay Texas at 1-800-735-2989.

Your telephone service cannot be disconnected for disputing or refusing to pay unauthorized charges.

You may have additional rights under state and federal law. Please contact the Federal Communications Commission, the Attorney General of Texas, or the Public Utility Commission of Texas if you would like further information about possible additional rights.

FULL NON-DISCRIMINATION STATEMENT

Comcell Community's service is provided without discrimination as to a customer's race, color, sex, nationality, religion, marital status, income level, source of income, or from unreasonable discrimination on the basis of geographic location.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact Relay Texas at 1-800-735-2989.

RIGHTS AND OBLIGATIONS– COLLECT CALLS

A collect call is a telephone call for which you will pay all charges for that telephone call. Customers should be aware that when they receive a collect call, they will be asked to accept or reject this type of call. Unless you are willing to pay those charges, do not accept the telephone call.

The local telephone company encourages customers to be certain of the caller's identification prior to accepting collect calls. If the caller's identification is not recognized, the customer should reject the call.

Before a collect call is connected, you have the right to either accept or decline the charges. You should request the rate and charges of the collect call prior to accepting the charges. Once the collect call is accepted, you will be billed for all charges connected to that telephone call.

If you are billed for a collect call that exceeds a \$35 charge for a call less than 5 minutes in duration, you should contact your local telephone company or the Public Utility Commission of Texas at:

PUC – Customer Protection
P.O. Box 13326
Austin, TX 78711-3326
Telephone: 1-888-782-8477
Or in Austin: 512-936-7120
(TTY 1-800-735-2988)
Fax: 1-512-936-7003
Or e-mail: customer@puc.texas.gov

If you believe you have been billed for unauthorized collect call charges, the particular call or calls in question may be deducted from the bill upon notification of the local telephone company, until the charges have been verified or adjusted. The balance of the bill is due and payable by the due date.

The Public Utility Commission of Texas has directed telecommunications providers to provide this notice to customers regarding your rights when accepting collect calls as there have been instances where collect calls have been placed for fraudulent reasons. The company is required to monitor customer calls based on fraudulent collect calls. Therefore, if you believe you have been victimized by such practices, you are encouraged to report it.

TEXAS UNIVERSAL SERVICE FUND

You may notice a charge on your telephone bill called "Texas Universal Service" that pays for the Texas Universal Service Fund. This fund was created by the State of Texas to help pay for low-income customers and customers in high cost rural areas and to serve customers with disabilities. This charge is approximately 12% of intrastate telecommunications services receipts only.

It is no longer assessed on interstate or international telecommunications services. If you have any questions about this charge or how it is calculated, please call the local business office.

TDD/TTY CUSTOMERS

For operator assistance or other service:..... 1-800-855-1155 (toll free)

TTY Message RELAY TEXAS

This service relays calls between a person using a TTY or other assistive devices and any other telephone user within the state. This service also allows a person without a TTY to call a TTY user. Specially trained personnel are available 24 hours a day, 7 days a week, to relay the call. There is no extra charge for this service. Calls placed to destinations within the state of Texas will be billed at a discounted rate. Long distance calls placed through RELAY TEXAS will be billed at the prevailing rates of the carrier selected by the Public Utility Commission to provide this service. To use RELAY TEXAS or obtain more information, including rate information, please call toll free:

If you have a TTY.....1-800-RELAY-TX (1-800-735-2989)

If you do not have a TTY..... 1-800-RELAY-VV (1-800-735-2988)

SPECIAL DIALING CODES

2-1-1 Offers information about and referral to available **Health and Human Services** and community organizations...2-1-1.

3-1-1 Offers access to **Non-Emergency Government Services** (This service may not have been implemented yet by the local governmental body in your respective area).

4-1-1 Offers access to **Directory Assistance**.

5-1-1 Offers access to Traffic and **Transportation Information**.

6-1-1 Offers quick dialing access to Comcell Community's **Repair Service**.

7-1-1 Offers an easier means to access **RELAY TEXAS**. By dialing 7-1-1, both hearing and deaf, hard-of-hearing, deaf-blind or speech-impaired users can initiate a RELAY TEXAS call.

8-1-1 Offers quick access to the **One-Call Excavation Notice Service** (Call Before You Dig).

9-1-1 Offers access to **Emergency Services** (Ambulance, Fire, & Police).

9-8-8 Offers access to a **Suicide Prevention** hotline services.

Note: Per-line or per-call blocking of caller ID, as well as having an unlisted number, may not prevent transmission of your telephone number when you call these Special Dialing Codes. Therefore, your number may be available to that entity's service representative before your call is answered.

NATIONAL DO-NOT-CALL REGISTRATION AND TEXAS NO-CALL LIST REGISTRATION

You now have the opportunity to add your name, address and telephone number to two "No Call Lists." By placing your name, address and telephone number on these lists, you identify yourself as a consumer who does not wish to receive telemarketing calls.

Both the federal government and the State of Texas have adopted telemarketing rules that allow a consumer to revoke or give notice to a telemarketing firm that they cannot be contacted by the company.

If you have already registered for the Texas "No-Call List" you must register again with the federal National Do-Not-Call Registry to be on both lists. To register on either list for the first time, please refer to the following directions:

For the federal National Do-Not-Call Registry you may register in two ways:

1. Online at www.donotcall.gov for the federal registration.
2. Call toll free 1-888-382-1222 or for TTY, call 1-866-290-4236.

Please note that you must call from the telephone number you wish to register. Subscribers may register their residential telephone number, including wireless numbers, on the National Do-Not-Call Registry by telephone or by internet at no cost. The registration will take 90 days to become effective, so you can't complain about telemarketing calls that you receive within the 3-month period before your registration takes effect. Your registered telephone number(s) will remain on the list for five years from the date your telephone number is first published on the list.

If you have previously registered your telephone number and would like to remove or change your telephone number in the National Do-Not-Call database, call the toll free number 1-888-382-1222 (you must call from the telephone number registered) or go online at www.donotcall.gov.

You may register for the Texas No-Call List in three ways:

1. Online at www.texasnocall.com for instant registration. The site is available 24 hours a day, 7 days a week, 365 days a year.
2. Call toll free 1-888-309-0600 to obtain an application or to register.
3. Send a written request for an application to:

Gryphon.ai dba TEXAS NO-CALL
P.O. Box 674624
Dallas, TX 75267-4624

Your registered telephone number(s) will remain on the list for three years from the date your residential telephone number is first published on the list. State law limits this list to residential numbers only.

After October 1, 2003, a consumer who receives a telemarketing call despite being on the registry will be able to file a complaint with the FCC, by either e-mail (FCCinfo@fcc.gov) via the internet, telephone 1-888-CALLFCC (1-888-225-5322) voice or 1-888-TELL-FCC (1-888-835-5322) TTY, or by mail to Federal Communications Commission, Consumer & Governmental Affairs Bureau, Consumer Inquiries and Complaints Division, 445 12th Street, S.W., Washington, DC 20554.

To file a complaint for a "Texas No-Call List" violation, please fill out the Texas No-Call List Complaint Form or call 1-888-782-8477 (TTY 1-800-735-2988).

For the Rules and Laws on telemarketing, please reference the following links:

Texas current rules and laws regarding telemarketing: www.puc.texas.gov/consumer/phone/telemarket_faqs.aspx

FCC telemarketing rules and laws: <http://www.fcc.gov/cib/consumerfacts/Nofaxes.html>

If you have any questions or concerns about this notice, please contact your local business office.

COMPLAINTS of Violations of Do-Not-Call Rules

The Attorney General of Texas investigates complaints relating to a violation of this law, which is found in the Business and Commerce Code Chapter 37. If you have a complaint about a telephone solicitor whom you believe has violated this law, contact:

Consumer Protection Division
Office of the Attorney General of Texas
P.O. Box 12548
Austin, Texas 78711
512-463-2070

Another law, found at Public Utility Regulatory Act §55.151 and §55.152, requires a telephone solicitor to make every effort not to call a consumer who asks not to be called again. Complaints relating to a violation of this law are investigated by the Public Utility Commission of Texas. If you have a complaint about repeated solicitation from a telephone solicitor you have asked not to call you again, contact:

**Customer Protection Division
Public Utility Commission of Texas
P.O. Box 13326
Austin, Texas 78711-3326
512-936-7120 or 1-888-782-8477.**

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the commission at 512-936-7136.

“Be advised that you may have additional rights under federal law. Please contact the Federal Trade Commission (FTC) or the Federal Communications Commission (FCC) for further information on these additional rights.”

AUTOMATIC NUMBER IDENTIFICATION

When an 800 or 900 number is dialed from your telephone, your telephone number may be transmitted to the company you have called and may be available to that company’s service representative before your call is answered.

900/976 INFORMATION DELIVERY SERVICES

A number of entertainment and informational programs offered by information providers (“sponsors”) are available on telephone numbers that begin with 900/976. There is a charge for such calls. The amount of the charge for each call to a 900/976 service is determined by the sponsor and can vary among individual 900/976 programs. The charge for a 900/976 program must clearly state the charge for the call.

Before dialing 900/976 or 800/866/877/888 numbers, please note:

“Per-line or per-call blocking does not prevent transmission of your telephone number when you call a company using an 800, 866, 877, 888 or 900 number. Therefore, your number may be available to that company’s service representative before your call is answered.”

STATEMENT OF BILLING RIGHTS FOR INTERSTATE PAY-PER-CALL SERVICES

For billing disputes or inquiries, please call your local telephone company. You have 60 days from the date of your bill to dispute a billing error. You have the right to withhold payment of the disputed charges during the billing error review. No collection activity for disputed charges will occur while the charges are under investigation. After investigation, if it is determined that the disputed charges are legitimate, the Information Provider may proceed with outside collections against your account. Your local and long distance service cannot be disconnected for non-payment of 900 charges. Failure to pay legitimate 900 charges may result in involuntary blocking of your access to 900 services. Voluntary blocking of access to 900 services is available upon request from your local exchange carrier. You should not be billed for pay-per-call services not offered in compliance with federal laws and regulations. The enclosed consumer rights are provided under the Federal Telephone Disclosure and Dispute Resolution Act. If you orally communicated an allegation of billing error via the toll-free number on the 900 bill page, it will be considered sufficient notification of a billing error. The billing entity forfeits the amount of any telephone billed purchase (up to \$50.00 per transaction) if it fails to comply with the stated billing error resolution requirements.

SELECTING A TELEPHONE COMPANY – YOUR RIGHTS AS A CUSTOMER

Telephone companies are prohibited by law from switching you from one telephone service provider to another without your permission, a practice commonly known as “slamming.”

If you are slammed, Texas law requires the telephone company that slammed you to do the following:

1. Pay, within five working (business) days of your request, all charges associated with returning you to your original telephone company.
2. Provide all billing records to your original telephone company within ten business days of your request.
3. Pay, within 30 working (business) days, your original telephone company the amount you would have paid if you had not been slammed.
4. Refund to you within 30 working (business) days any amount you paid for charges during the first 30 days after the slam and any amount more than what you would have paid your original telephone company for charges after the first 30 days following the slam.

Your original telephone company is required to provide you with all the benefits, such as frequent flyer miles, you would have normally received for your telephone use during the period in which you were slammed.

If you have been slammed, you can change your service immediately back to your original provider by calling your authorized telecommunications provider (your original provider) and advising the company that you have been switched from its service without appropriate authorization. You should also report the slam by writing or calling the Public Utility Commission of Texas Consumer Protection Division, P.O. Box 13326, Austin, Texas 78711-3326, 512-936-7120 or in Texas (toll free) 1-888-782-8477, fax: 512-936-7003, e-mail address: consumer@puc.texas.gov. Hearing- and speech-impaired individuals may contact the commission through Relay Texas at 512-936-7136.

You can prevent slamming by requesting a preferred telephone company freeze from your current service provider. With a freeze in place, you must give formal consent to “lift” the freeze before your telephone service can be changed. A freeze may apply to local service, long distance service, or both. The Public Utility Commission of Texas can give you more information about freezes and your rights as a customer.

PREPAID LOCAL TELEPHONE SERVICE

Your local telephone company is pleased to notify you of Prepaid Local Telephone Service (PLTS), a program that helps customers manage outstanding telephone balances and retain basic local telephone service. The Public Utility Commission of Texas has directed that we provide this service.

PLTS gives eligible customers a one-time opportunity to retain their local service if they are at risk of disconnection of their local service for nonpayment of telephone bills. It also allows residential customers who have been disconnected because of delinquent or unpaid bills to be reconnected. Even without entering PLTS, residential customers have the right to receive basic local telephone service as long as no charges are owed for basic local telephone service. PLTS is not available to business customers.

YOUR RESPONSIBILITY

To receive this service, you must agree to receive Toll Blocking/Restriction Service, which will prevent you from making long distance telephone calls or usage-sensitive calls, which include directory assistance, call return, call trace, and auto redial. In subscribing to PLTS, you agree not to incur additional charges from your local telephone carrier other than those included in your PLTS subscription. **If you violate the terms of this agreement you can be disconnected immediately and will not be eligible to receive PLTS again from your local telephone company.** If you are disconnected for violation of the terms and conditions of the PLTS plan, the company has the right to retain and apply any credit in the PLTS account to your outstanding balances for telecommunications services.

To subscribe to PLTS, you must also pay up to two months of charges up front. You must arrange a deferred payment plan with the local telephone company for your outstanding local telephone charges. Payments for these charges will begin with the third billing cycle after you subscribe to PLTS. The monthly payments on this plan may not exceed \$10.00 per month or one-twelfth of the outstanding local debt, whichever is larger. You must pay your PLTS bill by the date due.

To Subscribe

Please contact your local business office during normal business hours and request PLTS.

If your telephone has been disconnected and you apply for PLTS within 10 days of the local telephone company mailing of your PLTS eligibility notice, you will not be required to pay the reconnection charge for restoring service at this time. You will be required to pay that charge when you return to basic local telephone service.

A subscription to PLTS provides these services at the monthly rate listed below. If you are eligible for Lifeline rates, your rates may be lower.

<u>PLTS Services</u>	<u>*Monthly</u>
<u>Rate</u>	
Residential Basic Local Telephone Service.....	-\$22.25
White Pages Directory Listing.....	No Charge
Non-Published Number Service (if requested).....	\$.50
Non-Listed Number Service (if requested).....	\$.50
Access to 911, dual party relay services and the local business office.....	No Charge

In addition to the charges for services listed above, customers will be responsible for paying surcharges or fees required by law or ordinance, including, but not limited to: 911 charges, subscriber line charges, sales tax, Universal Service Fund charges, and municipal fees. If you have any questions about PLTS, please contact your local business office.

NOTE: Rates are subject to change and are correct as of the date this directory was compiled.