

These are some calling features available to you at little to no cost.

Caller ID - This feature reveals the calling party's published name and number before answering the call. This feature utilizes your phone display or an alternative display device capable of displaying this information.

Instructions for use:

- 1) When your telephone completes its **first ring signal** the **name and/or telephone number of the calling party should appear** on your equipped telephone/device display screen.

Voice Mail - This feature will answer calls when you are on another line or away from your phone. It will record message left by the caller for you to retrieve from your home phone or from another location (additional location[s] authorized for retrieval must be submitted to Comcell in advance by the user of the service).

Instructions for use:

- 1) Listen for **dial tone** then press ***83** to access, set up and/or retrieve calls from the Voice Mail system. Follow the Voice Mail **voice prompt** instructions.

Call Forwarding - This feature forwards all your calls to another number allowing callers to reach you when you are away. Additional enhanced features that are available include Call Forward Busy, Call Forward No Answer.

Instructions for use:

- 1) Listen for the **dial tone** then press ***72**.
- 2) Enter the **telephone number** (10-digit local number or 1+10-digit number for a long distance number) **to which you want your phone forwarded**.
- 3) **Hang up**.

To cancel Call Forwarding:

- 1) Listen for **dial tone** then dial tone press ***73**.

Call Forward Busy – This feature forwards a call intended for your number, to a number you pre-select, when your phone line is busy.

Instructions for Use:

- 1) Listen for the **dial tone**, then press ***90** and then dial the number to whom you desire to forward the call.

To cancel Call Forward Busy:

- 1) Listen for the **dial tone**, then press ***91**.

Call Forward No Answer Busy – This feature forwards a call intended for your number to a number of your choosing, when your phone line is not answered.

Instructions for Use:

- 1) Listen for the **dial tone** then press ***92** and then dial the number to whom you desire to forward the call.

To cancel Call Forward No Answer Busy:

- 1) Listen for the **dial tone** then press ***93**.

Call Waiting - This feature alerts you with a special tone so that you know there is an incoming call when you are on the line. You can place the first caller on hold and answer the second line.

Instructions for use:

- 1) When you are **on a call**, you'll **hear a special tone** signaling that someone else is trying to reach you.
- 2) To accept the call from the new caller and end the call from the first caller, press the telephone **switch hook for one second**. This places the first call on hold.
- 3) Press the **switch hook again** to switch between calls.

To cancel Call Waiting:

- 1) Before placing your call press ***70**.
- 2) Listen for the dial tone, then place your call. (Call Waiting returns to normal when the call is completed.)

Per Call Blocking – This feature blocks your caller ID of this single outbound call so that the receiving party is unable to identify who is calling. **Note:** Calls to some numbers may not be blocked such as calls to 900 numbers, and abbreviated dialing calls to 911, 811, etc.

Instructions for Use:

- 1) Listen for the **dial tone**, then (**per call**) press ***22** and then dial the number you desire to call.

Per Line Blocking - This feature blocks your caller ID of all outbound calls so that the receiving party is unable to identify who is calling. **Note:** Calls to some numbers may not be blocked such as calls to 900 numbers, and abbreviated dialing calls to 911, 811, etc.

Instructions for Use:

- 1) Listen for dial tone, then press *67.
- 2) To confirm enabled, listen for dial tone and then press *39.

To cancel Per Line Blocking:

- 1) Listen for dial tone, then press *82
- 2) To confirm enabled, listen for dial tone and then press *39.

Call Screening - This feature rejects calls from up to six specific numbers. The last number which called you may be added to the list to prevent them from calling you again. Calls from numbers on the list hear a recorded message saying you are not accepting calls. Your phone does not ring.

Instructions for use:

- 1) Listen for **dial tone** then press ***88** to add the last number that called.

Anonymous Call Rejection - This feature allows a subscriber to automatically reject all calls that have been marked "anonymous" or blocked. Caller ID subscription is not required to use this feature.

Instructions for use:

- 1) Listen for the **dial tone** then press ***45**, listen for a **confirmation tone or announcement** and then **hang up**.

To cancel Anonymous Call Rejection:

- 1) Listen for the **dial tone** then press ***46**.

Automatic Recall/Call Return – The feature will return a call to the last number that called you and will continue to attempt to connect you with them until cancelled.

Instructions for use:

- 1) Listen for the **dial tone** then press ***69** and the number of the last caller will be called back.
- 2) **If** the party's number is **busy, hang up** and the call return **feature will** continue checking to **determine** when the phone **line is available**.
- 3) When the phone line is available, you **will hear a special short-long ring**.
- 4) To complete the call, **pick up the phone** and the number you are calling back **will ring**.

To cancel Call return:

- 1) Listen for the **dial tone** then press ***89**.

Three-Way Calling - This feature allows you to add a third party to a previously established call connection.

Instructions for use:

- 1) Once a call (**communications**) is established with the first person intended for the three way call, press the **switch hook for one second**.
- 2) Wait for the **dial tone** and then enter the **telephone number of the other person** to add to the conversation.
- 3) Once the **second person has answered** the call, press the **switch hook again** to add the first person to the call, connecting all three parties.

To disconnect one caller:

- 1) Ask them to **hang up**.